



Rides

Specialized Transportation for Harris County

A project serving Harris County

**HARRIS COUNTY COMMUNITY
SERVICES DEPARTMENT**

TRANSIT SERVICES DIVISION



Rides

Specialized Transportation for Harris County

8410 Lantern Point Drive,

Houston, Texas 77054

Phone: 713-368-7433 E-Fax: 713-437-4860

**KEEPING
HARRIS COUNTY
MOVING.**



Rides

is a great option for people for whom public transportation is either unavailable or inaccessible – helping eligible residents make doctor's appointments, do grocery shopping or otherwise just get around and remain independent.



WHAT IS RIDES?

Rides is a curb-to-curb subsidized program that allows eligible customers and participating agencies to purchase transportation at a significant discount. The customer/agency pays a reduced fare for their transportation by way of a 50% grant fund match.

Each customer may select from two levels of service:

- **Shared Ride:** This non-metered program is a fixed cost service. The cost is based on the mileage distance from the point of pick-up to the destination. The price will range from \$3 to \$21 for a one-way trip.
- **Taxi Service:** The cost of this metered service is based on the rate of the meter fare box. Customers will pay a maximum \$24 fare for a one-way \$48 taxi trip.



AM I ELIGIBLE?

Rides coordinates non-emergency transportation services for residents of Harris County who are seniors, people with disabilities who reside outside the METRO area or who are unable to access METRO services. To qualify, you must reside within Harris County and meet one or more of the following criteria:

- Seniors 65 years of age & above (proof of age required);
- People with disabilities (proof of disability required: SSI Award letter or certification letter from your physician)

RIDES exist independently from Medicaid Medical Transportation and METROLift.

For Medicaid Medical Transportation,

Call 1-855-687-4786.

For METROLift, call 713-225-0119.

HOW DO I

To enroll, call 713-368-7433 for an appointment or for a list of participating agencies that can assist you in enrolling.

TITLE VI NOTICE

Harris County operates its programs and services without regard to race, color, and national origin in accordance with Title VI of the Civil Rights Act. Any person who believes she or he has been aggrieved by any unlawful discriminatory practice under Title VI may file a complaint with Harris County.

For more information on Harris County's civil rights program and the procedures to file a complaint, contact 713-578-2000, TTY Dial 7-1-1 (1-800-735-2988); email transit@csd.hctx.net; or visit our administrative office at 8410 Lantern Point Drive, Houston, Texas 77054. For more information, visit www.harriscountytransit.com.